

# City of Wellington Fire/EMS Department

200 N. C St Suite 200  
Wellington, KS 67152



In order for Wellington Fire/EMS to better serve our community we need your input. We need the observations, opinions and recommendations of community members or visitors that have used our service to ensure we are doing our best. We will use this information to guide us for the future.

We thank you for your participation by completing this survey. Your answers, comments and any questions are of great value to us and will remain confidential. You may provide contact information if you would like to be directly contacted. This form can be electronically submitted or printed and mailed:

**Wellington Fire/EMS**  
**Attn: Chief John Lloyd**  
**200 N. C St Suite 200**  
**Wellington, KS 67152**

**Please check appropriate box and any additional comments.**

<b>1. Are you a:</b>		Wellington city resident
Comments:		Sumner County resident
		Visitor
<b>2. Where was your contact with Wellington Fire/EMS:</b>		Inside Wellington city limits
Comments:		On the Kansas turnpike
		Sumner county, neither of above
		Other
<b>3. How many previous interactions have you had with Wellington Fire/EMS:</b>		1-2 contacts
Comments:		3-5 contacts
		5-10 contacts
		More than 10 contacts
<b>4. What was your reason for contacting Wellington Fire/EMS:</b>		Fire related
Comments:		Medical related
		Motor vehicle incident
		Fire prevention or inspection
		Rescue
		Other
<b>5. How did you contact Wellington Fire/EMS:</b>		911 dispatch
Comments:		Fire dept. directly
		Walk-in visit
		Other

<b>6. You are satisfied with the response time of Wellington Fire/EMS personnel:</b>		Strongly agree
Comments:		Agree Neutral Disagree Strongly disagree
<b>7. The Fire/EMS personnel were helpful and respectful:</b>		Strongly agree
Comments:		Agree Neutral Disagree Strongly disagree
<b>8. The Fire/EMS personnel were knowledgeable and explained the situation:</b>		Strongly agree
Comments:		Agree Neutral Disagree Strongly disagree
<b>9. The situation was dealt with safely:</b>		Strongly agree
Comments:		Agree Neutral Disagree Strongly disagree
<b>10. My needs were met by Wellington Fire/EMS:</b>		Strongly agree
Comments:		Agree Neutral Disagree Strongly disagree
<b>11. Overall you are satisfied with Wellington Fire/EMS:</b>		Strongly agree
Comments:		Agree Neutral Disagree Strongly disagree

